

HOLDING COACHING AND FEEDBACK CONVERSATIONS

Overview

Coaching and feedback are essential leadership skills, yet many managers have never been taught how to use them effectively. As a result, opportunities to develop people, improve performance and build engagement are often missed.

Leveraging my two decades of coaching experience and my international coaching accreditation, this course is brought to life in a fun and engaging way which encourages leaders to learn by having a go.

The course covers

What coaching is and isn't, when to coach, and why it's so beneficial at developing and engaging employees

Simple-to-follow coaching and feedback processes that can be used together or stand-alone

The core behavioural skills required for successful coaching and feedback conversations

Feedback from team members before Session Two

Lots of time to practice with real-life scenarios, as coaching and giving feedback are best learned by doing

Details

- Total of 8 hours: 4 hours initially, then 4 hours six months later to review progress and add more skills
- Can be face-to-face or online
- Up to 12 people per session
- Choose from my selection of coaching scenarios based on the attendees' skill levels
- Key takeaway: workbook with all the material included including models, tools and tips



Suggested attendees

Leaders

Senior leaders

Executive leaders

HR team members

Anyone else who is coaching and giving feedback at work



Please contact me to discuss running this training session in your workplace

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